

# Building Trusting Relationships™ eLearning

## ► CREATE ENGAGEMENT WITH FAMILIARITY, COMFORT, AND TRUST®

Inclusive behavior leads to increased employee engagement and performance. *Building Trusting Relationships* is fast-paced, interactive approach to building trusting relationships across functions, levels, and other dimensions of diversity.

### OVERVIEW

Using video dramatization, interactive exercises, self-assessments and quizzes to re-enforce skill development and checking for understanding, this interactive 90-minute, computer-based training (CBT) course focuses on the development of building trusting relationship skills in the workplace using the Global Novations *Familiarity, Comfort and Trust*® model.

The course provides foundational understanding to help all employees apply the learning to realistic scenarios. Its on-demand, self-paced design dramatically reduces time away from business and enables participants to complete the learning as their schedules allow.

### OUTCOMES

Upon completion of *Building Trusting Relationships*, participants will be able to:

- Use the *Familiarity, Comfort, and Trust* model to improve skills to increase engagement, collaboration, and customer satisfaction
- Enhance productivity and problem-solving, resulting in improved retention and profitability
- Build and maintain trust in the workplace
- Diagnose and remedy lack of trust in the workplace
- Increase awareness and control over how to make “Trust/Don’t Trust” decisions

### AT-A-GLANCE

- Ideal for all associates
- **90-minute, self-paced CBT program** with four interactive modules
- Optional comprehension checks available
- Complementary to the Global Novations ***Dialogue on Diversity*** eLearning program.

**BUILDING TRUSTING RELATIONSHIPS™**

► **WHO SHOULD ATTEND**

Employees at all levels, across all functions

► **PROGRAM LENGTH/FACILITATORS**

90-minute, self-paced CBT program with four interactive modules

► **LEARNING METHODOLOGIES**

Video dramatization, interactive exercises, self-assessments and quizzes

► **LANGUAGE**

English. Translation services available, contact your Global Novations representative.

► **TECHNICAL SPECIFICATIONS**

Designed to run on your company's LMS. PC- or Mac OS-based workstations (tablets and iPad are not supported) with internet connection, audio, and a printer are recommended.

► **REINFORCEMENT TOOLS**

We recommend the complementary *Dialogue on Diversity* eLearning program.

